

The VFTS Newsletter for News, Reminders, Tidbits and Updates

Kathy Neary, President

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Kathy Neary, Editor March 2025

## Thanks,

For all of your patience and cooperation during our emergency black out. Kudos to Kelly, Bill and Joe Joyce. We were within hours of losing power for days, if they hadn't found a place to rent a temporary replacement. Thanks for understanding that "stuff happens" and that stuff is out of our control and our staff does everything possible to handle that stuff!

To all of the residents who attended the first open Council meeting of 2025. I believe it was a learning experience for all of us and I will be addressing some of the queries in this newsletter edition. Our next open meeting is April 23 at 5:30 in the Clubhouse.

## **Tidbits**

Mike Samuels, former VFTS Association president and Wayne Golden, former treasurer are still getting email inquiries. You can reach Kathy Neary, president at kathyn@vftsouth.com and Phil Poche, treasurer, at philp@vftsouth.com.

Some people have been texting me at the number I include in all my email messages, 484-392-7250. That is my landline. Yes, I use a landline. I do not give out my cell number, I rarely use my cell and often, I am not sure where it is. I know the techies and young people have spinning heads now.

It seems we have an odor issue on more than one floor as well as noise complaints. This is a good time to reiterate, we have all chosen to live in densely populated community. You can smoke, play music, have parties, etc., but when your actions disturb the peace of your neighbors, you have to dial it back. The first incident results in just a warning. Fines are levied after that. Don't blame Kelly, she is just doing her job.

A resident reported that she received an evening phone call from a survey taker employed by Galman asking her to rate the performance of the staff. Weird! There is no

authorized survey. If you get a call like this, please let me know and save the number on your phone.

Speaking of Galman, some questions were recently presented to me, the answers to which might interest all of our residents.

Galman Group was hired effective October 1, 2020, by the Council in office at the time. The fact is that self-management might have worked when VFTS was first built but as years passed a higher level of expertise was needed to address issues of utilities, insurance, maintenance, regulations, etc. That Council made a good decision.

The confusion seems to be who is "in charge." The VFTS Condominium Association has a contract with the Galman Group to complete certain tasks for a fee. The VFTS Condominium Association Council makes all the decisions and regulations in the building.

The Galman Group collects the HOA fees and pays the bills ONLY after they are approved by the manager, treasurer or president. They keep all of the financial records and assist with creating an annual budget. Our staff are Galman employees, so they do all of the Human Resource tasks like payroll and benefit administration.

They keep us informed about changing laws that relate to Condominiums, as the collapse of the condo in Florida has resulted in states reviewing standards.

Animus toward the property management company is misplaced. Not that we are anxious to have it aimed at us... but information is a salve. If you have any questions about rules, regulations, policies or actions, contact a member of Council. You may not agree with us but you will understand how the sausage was made.

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Top 'o the morning to ya! \* \* \*

